

VIRTUALCARENL.CA

Etenakue put ntuatshuapish put makke eshkutamashun enusthiamen natukuna. Tshetshitapatamen VirtualCareNL.ca tshetshi patush tshishapenen.

VIRTUAL CARE

Mak Covid aeshauen-19

Newfoundland mak Labrador apatshitapents mushanau Virtual Care programs tshetshi ettu menapuenets tshetshi menanutuakenets auentshi meshaue nashpesh neshtuanu uepuna, mak nenu Telehealth program kanashaniatenua. Eku essi takuenets Covid-19 aeshuenu, ekueta tshishue napatish ume eshatashkants ettu ntuenitamuets auentshi tshetshi ntuakanets. Virtua Care uinuau tshekatashumakuets tshetshi tauet nte tshitshuash kie uinuau tshekanatakuets aeshute tshetshi natukunakuen nete tshitshuash ne mekuats etshapaushun kie uaiu enipushtutau auentshi. Tshatshi katsheshkutamuanants auentshi tshetshika tshapents eashuminuants ne aeshuen ne muk tshitapatakents mashananeken eteshtents. **Auentshi uauapamats ntuashtakushua tshaka uauitshakanuets eapets.**

Etshishapenants-kaiaushets

Virtual care kanashaniateua nau kuetenitakuash kuapamakanutshi kauashets, muk kamatuetes put enta kashetshamakanish apatshitakenu uauapamakutai auentshi ntuashtakushua put ntunishkuesa. Muk tshakapetshitai tshekuan etatamen nte tshitshuash tshetshi tshenam uapamakuen kie tshetshi menapetamen, kie tshetshi ematuu ntuashtakushuets nte tshitshuash.

Virtual care nashaniateu tshetshika auen kaiaueshet tat ente uitshish kie tshetshika ntutet nete ntukatshuapish tshetshi neush eshanuapet ente matshetanantshi, kie tshetshinu uaiu nipushtuat auenua kie tshetshi eapets netuakent eshk nenu aeshuenu etakuenets. Entsh auentshi uinuau uintutetaue eapets tshenashtapa tshekuapamakenuets.

Eku tshetshi tshishapenen, tshekaui emau nete auen ntuenishkues uintuenitame tshetshi apatshitan ne virtual care kenashaniateua tshetshi menapueninakue enta nau meshanaushune put makke metueshtakuene. Eku uishamakuene, tshekamashanamakuen tshauaitamakuen tsheten tapuetakuene tshetshi apatshitan virtual care.

Metshishiashunanu napatshitakentshi virtual care kanashaniateua, muk menuashitshe shtaushinkanum. Mak tshekuiapatshiai:

- Email kenashaniateua tshetshi meshanamakuen;
- Mak tsheku uitate put tshekui takuen tshetshi apatshitan computer kenashaniateua, put tablet kenashaniateua put kamatuetes akuenaken ta katshakuemua mak kuishapetakuenua
- Mak internet tshekuitakuen tshetshi papentshi meshanamakueni.

Tshetshisapatemen ta tshekuan patush tshetshi nukuash tshekuan tepatshuemuen

- *Ekueushitakentshe tsheten*

Ekue aue kueshteshe tshauaiutakentshi tshokuana nass napatashi tshenasha kakuetshamakuen pisene nete virtual Care. Tshoka uniuatemen passe tshokuana tshapatshitan ute uapamashe:

- Menuashit utapanakanun kie menashit aushiukanun.
- Email shten tshetshi meshanamakuen
- Kie ne computer kenashaniateua , mak tablet kenashaniateua put makke ketauenakenua kamatuetses akuenaken nta ketakenua mak kuishapetakenua
- Mak internet kenashaniateua tshetshi meshanamakuen

Takuenua enua kuetaka tshakanashuitshinuk ntunishkuess tshauaitamak ute petuten Virtual Care. Takuen tshokuan uaitakenu uta meshananeken tshenashatutakents.

Tshetshi ueushitakents – tshepamushtakents shtaniuen

Tshentunishkuesem put tshentuastakueshim nutshiamuakue Virtual Care kenashaniatenua nenu napatshitakue Telehealth Program (kamatuetses apatshitakenu put kuishaiantumuanua kashetshamakenets), tshuisenitamem tshokuana napatshitakentshi.

1. Tshemitatamen kamatuetses put kashetshanmakenets kenashanakuenua kaianumuanua tshetshi aianumuen.

- Nenua tshokuana tshapatshitakentshi tshokui takuen meshananekentshuap kie ne computer kemashenantshepenua, put makke kuetek epashas kemashanantshepenashua put kamatuetses muk eshanakuash
- Muk eshanakuash kamatuetses etakuash enta akuanaken.

2. Tshenantuapatamen tshokuan enta kemashananakanua

Takuenta menuats tshapatshitan:

- [Chrome version 28+ \(nashaniateu\)](#)
- [Firefox version 22+ \(kuetek neshaniateu\)](#)
- [Apple Safari 11.1+ nta macOS kie ios \(nashaniateu napatshitakents\)](#)
- [Microsoft Edge version 12+ kuetek nashaniateu napatshitakents](#)

Ekue kuetek internet explorer kenashaniateua ketshi enta passe menuau, ketshi nukuen.

3. Eku tsheuitshishitan kuetshitane tshetshi menuakue tshekamatuetashim.

Eku tshishauaitamute tshentukunishkuem put tshentuashtakuashim tshetshi uiapatshitaute nenu Virtual Care kenashaniatenua, tshekui uauapate nishtam tshekamatuetashim tshetshi menuakue kie tshetshi miam neshanakuanakue tshekamatuetashim.

Tsheuapatamen tshekamatuetashim:

Tsheamat put tshematueshtuet LGH ne tshesenita eshatutakenets nenu nteshtenu kamatuetaashim 709-454-0369

Eshueueshitakents – eDOCSNL

Eku tshentunishkuem put tshentuashtakuashim apatshitatshe nenu **TELUS EMR Virtual Visit Solution** kanashaniatenua put nenu **TELUS EMR Health Solution** kenashaniatenua kuetakenu, tsheui tshitapatamen eshatutakents.

TELUS EMR Virtual Visit Solution

1 Tsheuitatamen kamatuetes put kashetshanmakenets kenashanakuenua kaianumuanua tshetshi aianumuen kie tshetshi menuats.

- Nenua muk menuatshi tshetshiapatshitakentshi tshekui muashananekekentshuapen mak tshekui tatate computer kenashaniateua (mac OS X 10.12 mak ettu nte put window 7 put makke window 10 kenashaniateua, tekuen entte eapets kamashanantshepents napatshitakents Android tablets nashaniateua Android 9 neshaniateu kie ente ettu kuetek meshau, mak apple ipads peshashu kamashanantshepenes (ios 11 kie ettu menuatshi), Android smart phones kamatuetaessi kie kuataka eshanakuashi
- Kie nenua akuenakea nta ketshakuamuani kamatuetaashish.

2. Tshetshitapatamen nta kemashanakeshteua

Passé nenua muenuaua tshetshi apatshitakentshi:

- Apple neshaniashu entsh ueshitats kamatuetaashentshi - Anushenua ketakuenuani
- Android kuataka neshaniateua – Anush eshanakuesht chrome.
- Chrome OS kenashaniashua – Anush ketaua Chrome
- Mac OS X 10.12 kenashaniashua mak kuetek uessit - nass anutsh uessit chrome napatshakent, mak firefox kenashaniashua kie safari kenashaniashua.

- Window 7 put Windows 10 kuetek kamashanatshepents eshanakuash – nass anush ueshitakents chrome kenashaniateua, mak firefox eshaniaatets, put ne anuts ketakuenua “new Edge” kenashaniateua.

Tshitapata: Intenet explorer kenashaniateua tshekatshitshi apatshitai tsghekatshi menuau enta.

TELUS EMR Tshentapatshitan Tshetshi Menuaniuen

Tshetshita apatamen tshenashauitshinakuen ne TELUS EMR Health myself solution kenashaniateua enta keuauitakenua nashuk:

<http://healthmyself.freshdesk.com/support/solution/articles/36000221680-video-conferencing-technical-requirements>

TSHETSHI UAPAMAKUEN:

Meshananeken tshetshika atamenamakent: NLCHI meshta atashkatamupen nenu Virtual care tshetshi menapuenets muk NLCHI tsheka tshitsh tutam tshetshi nass menapuenatshi auen meshaue kamatuetaashima put nenu kuetakenu tshekuanu napatshitat.

- *Tsheuapamakuen*

Virtual Care kenashaniateua entenitakuen auen uauapamakentshi ntuatshuapish, muk kamatuetaeshents tshekatshitau, put enta kenukuashananua kashetshamakenish tshetshi emat ntuashtakushu. Mauenua tshekuaana tshemametanenitamen tshenasishuen uaamakuene put eminakuene nta kamatuetaashish.

Eshkua Ekatshishapeenen Euapamakuen

- Tsheuinakatuapatamen tsheaniten enta Getting set up page kenashaniateua.

Ane ntakuene tshetshi apatshitan Telehealth kenashaniateua, tsheui tutamen **Device check** kenashaniateua. **(tshematueshtan nete LGH Regional Telehealth kataseua auen tshetshi kuatshitan tshetshi menuakue ne tashteu 709-454-0369**

- Tsheuapatamen peta tshetshi menuakue tshekamatuetashim (kie Chrome firefox, edge, safari kenashaniatakenutshi kapatshakanutshi nta kamatuetaashish)
- Nekate tsheui metueshtan emate ntuashtakueshu.

Tshekuan Tshepetushtan Uapamakuene

TSHEKUAN TSHEPETUSHTAN UAPAMAKUENE

- Shtaushikanumets
- Nenua tshemashanamen tshekuaana kamenashkakuen

- Mak kueteka tshekuana uauitamuet ntuashtakushu

Nukueshane Enta Kashetshamakenish Eminakuene Kie Uapamakuene

- Tshekamashanamakuen tshetshi uishamakuen nenu tshekapatshitau ntuashtakueshu kaminet tshemashananekenu tshenashakashteneshk.
- Eku meshananmakuene tshekauaitamakun tsheniten tshetshi nukuashen enta kaianumuanua kashetshamakenish
- Eku tshentuashtakuashim apatshitatshe nenu Telehealth kenashaniatenua, tshekui tshishats nukueshen nta kashetshamakenish eshkua katshishapenants 5 put 10 minutes tshetshi uapamakuen.
- Eku apatshitatshe nenu Virtual Care Solution kenashaniatenua, ettu tshekuanu tshekatuenitamak tshenashatutamuet patush tshetshi tshishapenuet euapamakueta.

Meshananeken: *Eku peikuen eapets tapuetakuene tshetshi uapamakuen, eshk eapets tshekui tuenitamak meshananekenu tshetshi tapuetakueta tshentuashtakueshim.*

Eku tshentuashtakueshim ne unapameshk apatshitat nenu Telehealth kenashaniatenua. [Tshentuapatamen nta meshananekenish tshetshi ettu senitamamen.](#)

EKU Tshiuapamakuene

- Eku en uapamakuene kie apatshitakentshe ne Telehealth Program kenashaniateua, tsheka kakuetshamakuen tshetshi tutamen meshananeken tshetshi ettu menuapatshitats entshe NLCHI nenu tshekuanu telehealth keanshaniatenua

<https://www.research.net/r/telehealth-patient>

tshenashauitshinakuen kie eshakuakuetshamunantsh:

FAQs – kuitakenuani eshakakuetshamuenantshi tshekuana

Tshekuanen Virtual Care kenashaniateua?

- Virtual Care enen unapamakentshi auen nenua unapamakuetshi ntuashtakushua put ntukunishkuesa nenu napatshitantshi kamatuetshentents put kuetakenenu tshekuanu

kashetshemakenatshi put kaianumuanua. En uishtutakents tshetshi ettu minuitshakanets auentshi uanatuakenets.

- Kamatuetes mak kashetshamakenets kenashaniateua kaianumuanuani enkuen napatshitakents

Taetutakents enn virtual care kapatshitakenua unapamakentshi auen?

- Virtual napatshitakentshi unapamakentshi auen peikuen muk kuetenitakuash kuapamakenua auen ntuentshuapish muk kamatuetes mak kashetshamakenets kenushunanua nta apatshitakenu ntuashtakuenshu tshekeminuk.

Taenashaitshinakuets ennu auen Virtual Care?

- Tshetshi kepua kaneuash ashanuapet uauapamatshi ntuashtakushua auen. Kie nanu tshetshika nekata uitsh auen uauapamatshi ntuashtakushua kie tshetshika ashanuapet nte ntuetshuapish put nte ntuentshuapesish, kie tshetshi nakatuenitas nenu eshk aeshuenu ketakuenua COVID-19 k enashaniatenua.

Tante tshesi senitaman tshetshi uitshinakuenan Virtual Care kenashaniateua?

- Tshishepene uipatshitane, tshekeamau peta tshentuashtakueshim put ntunishkues tshetshi uauitamashk tshetshi menuanakue tshetshi apatshitauet Virtual Care.

Tan tshetimakash ntuashtakueshim nasishuetshe tshekatshimanuau Virtual Care tshin nashatshe?

- Eku ntuashtakushu nasishuetshe tshekatshimanuau ne ketaua apatshitatshe nenu Virtual Care, tshekanantu senitakenu tshetshi nass ente pitakemish uapamakent tsheka anamashet ntutetshe ntukuentshuapish.

Tshekuan tsheapatshitaian uiamatshe kie uiuapamakunaie tshetshi eamak ntuashtakushu?

- Uiuapemakuene uiamate tshetshi uapameshk ntuashtakushu, an tshekui apatshitai:
 - Kamatuetes enta ketshakuema akuenaken mak tshetshi petakueshen enta kie tshetshi takuash internet wifi kenashaniateua.
 - Apatshitakenu tshekuan patush tshetshi menuats kie tshetshi nukuash: Chrome version 28+, Firefox version 22+, Apple Safari 11.1+, kie nta macOS KIE Ios, put Microsoft Edge version 12+. Kie tsheka uniuatemek tshekatshi menuau Internet explorer kenashaniateua.
 - Tshekuatshitaek peta tshetshi menuakue tshekamatuetashim put ne kuishanukuenua. Tshenamat ne ketautshi Regional Telehealth katusesht tshetshi kuetshtitan tshetshi menuakue tshekamatuetashim tshematueshtuet ennu atshitashuen etashtets 709-454-0369
- Eku tshentuashtakushim apatshitatshe kuetakenu kaianumuanua, tshekauauitamakun tsheten tshetshi uapamet ntuashtakushu tshetshi uapamakuen tshenashtapa.

TSHEKATSHIA UESH NESH PANU VIRTUAL CARE APATSHITAIAE?

- Virtual Care kenashaniateua nta kashetshamakenets kanukuashananua kuishemintunanua tshishue nakatuapatakenu tshetshika kuetek auen uapatak tshimuet.

TANTE TSHESISENITAMAN UIUAPAMAKUNAE?

- Tshishueshitakentshe tshetshi uapamakuen, tshekamashanamakuen tshekauaitamakuen tsheniten kie tshekatashamakuen tshekuan tsheten uiuapamakuene.

TSHEKUAN NASS TSHENAKATUAPATAMAN UIUAPAMATSHE NTUASHTAKUSHU?

- Tshekusi nass menuau tshekamatuetaashim kie tshekui menuau ne kuishanukuenua tshetshi tshapents. Kie tsheui nakatuapamatau kuetakets auentshi nta metshama tshetshika katats kie tsheka apatshitan virtual Care utapatshitauna nte matshetenanets (nte kuishapushananua kapaminasht put nte meshats ueuetamish mashetanants)
- Tshau ntuapate nass ente kaetaiants tshaianumuen emate ntuashtakushu.

NENUA VIRTUAL CARE KAPATSHITAKENUA EMAKENTSHI NTUASHTAKUSHU, PISHTEPEAKENUETSHA AUENTSHI?

- Ama. (muk ntuenitame tshetshi pishtepaninakuen kie tshekauitapuetakenu)
- Anushu eshanakuash tshekuan, metakuen nashtesh tshekuan tshetshi apatshitakents tshepishtepeninushunants entsh tshetshi apatshitats Telehealth program (patush tapuetauentuauetshetshi apatshitats)
- Apatshitatshe ntuashtakushu put ntukunishkues nenu kuetakenu virtual care kenashaniatenua, Virtual Care napatshitakentshi unapamakentshi auen ntuashtakushu put tshekatshi apatshita nenu tshetshi pishtepat auenua eka tapuetauket.

• TANTE TSHESI TAPUETAMAN UAPAMAKUNAE NTE VIRTUAL CARE?

- Ntukunishkues tsheka ntakenu tshetshi meshenak nta shtaushiu meshananekenish tshetshi uitak nenu tenapuetauket put eapets tetamutshentshi kuetakenu meshanekenu tshekau uaitamakuets nenu eapets.

TSHISHIASHUNANUAN NAPATSHITAKENTSHI VIRTUAL CARE KENASHANIMATEUA UAUAPAMAKENTSHI NTUASHTAKUSHU?

- Ama, metshishiashu neshtesh auen nte Virtual Care uanapamatshi ntuashtakushua put ntukunishkuesa muk tsheka uitatem auashiukanuma menuashintshi eka mesapenatshi.

TSHEKUANU TSHEUITAMUK AUEN KUKUTSHAMATSHE UINTUSENITASHE TSHETSHI NTUENITAMUETS TSHETSHI TANAKUETS NTE VIRTUAL CARE?

- Napatshitatshe auen put ntuenitashe tshetshi teakent nta Virtual Care, kaushets kuetshamakenuets mushenau tshetshi minuets uteniunau eshanakuenets nte uetash nenu put:

- Utashaniashuen
- Etepentshi utaushiukanumueua
- Email keanshaniateua (tshetshi meshanamuakent nta kamatuetaashish)

TSHEKUANEN TSHETSHI UAPATAKENTS TSHETSHI MENUAKUE TSHEKUAN (kamatuetes put kuetek tshekuan)?

- Eminase nte aue ntuashtakushu put ntukunishkues nenu tshtshi uapamakuets, tshekui kuetsihai tshekamatuetaashim mak ne kuishapapempanua tshetshi nukuash tshekamatuetaashim eshk eka metueshtan tshetshi metuteshtuet ntuashtakushu tshetshi emat. **NISHEM TSHEAMAT NTE KETASEUA (Regional Telehealth Coordinator Neshaniatakenu) TSHEKA UITAMUAK TSHETSHI KUTSHITAT NENU TSHEKA MATUETASHIMANU.**

TSHEKUAN NISHEM TSHETUTAMAN ESHK EKA TSHISHAPENAN EUAPAMAKUNAN?

- Eku uapamakuene ne apatshitakentshe kenukeshananua nta kashetshamakenish ne apatshitakentshe Telehealth program kenashaniateua, tsheui nakatuapatamen kie tshekui putamen nta [Getting set up](#) kenashaniateua meshananekenish kie tshash tshetshi menuats tsheka matuetaashim kie tshetshi menapuentis kie ntshe kapatshakanutshi nta kamatuetaashish tshetshi menushiuakue.
- Eku kuetakenu tshentuashtakushim put ntukunishkues napatshitakue kuetakenu nenu Virtual Care program, tsheka uauitakuets tsheapatshgitauet tshekuanu.
- Eku uin Virtual Care kuapamakenu auen, tshekui ntuapate nte ekataiants tshetshi uakamakuin kie tshetshika natutakuen.

TSHEKUAN TSHEPETUSHTAIAN NTE VIRTUAL CARE UAPAMAKUNAE?

- Shtaushinkanum eka mesepent tshekui petutau, mak nenua tshentukunema eshanakuashi tshekui uapatanaue kie tshekuankamenashkakuen tsheka uiuite, mak nte tshekuan etekuenekue tshetshi uitemen.

TSHATSHIA NTE TAU AUEN KUETEK TSHETSHI NAKATUAPAMET UAPAMAKUETSHE?

- Ehe, uiuishamate aue tshetshi nakatuapamashk tshatshi uishamau uapamakuete. Uuiuishamate aue kuetek tshetshi tat keuin tsheuitamuet peta eshk ekauapamakuen ntuenishkues.

TANTE PASINTUENITE TSHETSHI TAIAN NTA KENIN TSHETSHI UAPAMAKUNAN?

- Tsheka meshanamakun uishamakuene tshetshi uapamakuen nenu tshakapatshitau email shtenu kaminet ne ntukunishkues . ntamase email meshananekenu tsheka uauitum nta tshetuet tshekuanu tsheta shapetamuet nau enta tashtapanekua tsheka uitamak. Eku tsheui tutamen ntuenitame tshetshi uapamakuen tsheui tshishepenen 5-10 minutes eshkua eka tshishe penants.

Kuintute ah?

- Ama, virtual care kuapamatunana muk enu aue uatuta kie tshatshi tshepam uitshapa. Muk tsheluiitamuets ntukunishkues kamanuenitame, kauinte apatshitane Virtual Care tshetshi uapamakuen, tshatshi apets ntuenite tshetshi nass nte uapamet ntuashtakushu ntukuetshuapish.

TANTE TSHESI NAKATUENITAKENTSHI NAMASHANANEKEA ESSI UITAMAN TSHEKUAN?

- Newfoundland mak Labrador Centre kenakatuenuitamentshi eshaniuentshi mesheue auenua nass nesishuepents tshetshi nass minunakatuenuitass mishue auenua mueshananekenua tshetshika auenua uetanamentshi kie nenua uitshinakupent nenua Access to Information Act (ATIPP) neshaniashuntshi kie mak nenua Persona Health Information Act (PHIA). Tshetshitapatamen ne kenashaniateua Privacy and Security section nenua uauitakenua tshenasha nakatuenuitakentshi aue mueshananekea tshetshika uenuitakenatshi.

NENUA NEMASHANANEKEA ETAKUASHI NTE MENUESHTEUA ENUA?

- Virtual Care auentshi kauapamakenets mashananekea ntukunishkuesets muk uapatamuets mak ents ntukutshuapish kataseutshi tshatshi tshitapatamuets tshetshi apatshitats ntukunakuene. Ents put kataseshets kanutshiamuets tshetshi uapamakuets, put IT kataseshets tshetshi tshitapatas tshekuan tshetshi meshkas kamanapuenetshe tshekuanu. NLCHI meshaue tshekuanu kekuetshitapen tshetshi nass menapuenets nte nenu napatshitata tshekuanu muk NLCHI tsheka tshitshi tutam tshetshi menapuenets auenua kametuetsashimuenu put nenu kuetekenu tshekuanu napatshitantshi auenua.

NASSA KUITUTE TSHETSHI MENAPUENTS NEKAMATUETASHIM KIE TSHETSHI KANATSHENTSHAPENTS ESHK EKA UAPAMAKUNAN?

- Enkuen nau etenitamash tshetshi nass auen kamatuetsashim menuants kie tshetshika natshanatshapenets kie nenu tshekuanu kuetakenu napatshitat.

TSHESHKUAMASHUNANTSHI ESHANAKUASHI:

Nantuapatame put tepatshemuen put uiuitshate CISCO Jabber Zoom kenashaniateua put ane Edocsnl solution kenashaniatakenua.ekueatanta uta tshemashkamen. Tsheta shapetamen nta tshekamatuetashimish kie tshentuapatamen esha tutekents, kashetshamakanets nta tauets kie kueta tshekuaia.

- [CISCO jabber nashaniateu](#)
 - [RHA](#)
 - [Private Practice neshaniateu kuetek](#)
- **Zoom Naianumantshi**
 - [Ueueshitakentshi mak naianumantshi](#)
 - [Kie tshetshi aianumuen kuetakets tshetshi uauitshatau](#)
- [Edocsnl kenashaniateua](#)
- [Virtual Care eapets kenashaniateua](#)

SHTAUSHIUKANUMISH NTE UTSHAPENU TSHETSHISHIASHUNANTS VIRTUAL CARE MENUASHITSHE TSHEKANUM

MENSHANANEKEN TSHETSHIKA ATAMENISHAKANTS: : NLCHI meshta atashkatamupen nenu Virtual care tshetshi menapuenets muk NLCHI tsheka tshitsh tutam tshetshi nass menapuenatshi auen meshaue kamatuetašima put nenu kuetakenu tshekuanu napatshitat. Kie ne, kuetekets uauitshinuepents tshetshi antumeshkas kuetekenu tshekuanu tsheapatshitats nte utanamupants kueteke auenua. Eku, ntukunishkuesets mak ents ntukutshuapish katusets tekuenu anta keuinuau utatusenuau tshetshika uinitakenets nass auen utašiu mueshananeken nte etakuenets Personal Health Information Act. Eku, NLCHI ettu tshitapatamupen tshetshi ettu menuashtents kie tshetshika nutshiakents.

EMR: kamatuetes

eku uiuapamate ntuashtakuashu nta kenukuashanana, tshenutemen nta kashetshamakanish tshet aianumuen tshekanukuashennta. Tshatshi apatshitai tshekamatuetashim tshetshi aianumuen uimate ntuashtakueshu muk esha nakuash ketauenakenua kamatuetes. Tshatshi nute tshetshi aianumuen nta tshekamatuetashimish kie nta computer kenashaniateua tshetshi meshanamen entakuen uapamakuene. Tshekamatuetashim tshekai takuen akuanaken kie kapishtepanitunants. Kie uiteuenta meshananekenish tshetshitapatamen. Nisstem peik (1) tshenutemen virtual visit neshaniateu: eku nta TELUS EMR mobile kamatuetes put kuetek TELUS EMR (next generation) kenashaniateua kamatuetes , tshetshisapatamen start Virtual Visit kenashaniateua. 9 virtual visits tshet nutepens. 2 (nish). Eku nass nisstem kuetshtaue aue Virtual Visit kenashaniateua napatshitan tshekamatuetashim put kuetek tshekuan, tshishats enta put tshekauitamakuen tshekamatuetashimish tshekuan tshetutamen. Tshekauitamakuen tshetshi tshisapatamen. 3 (nesht) tshuinakatuapatamen tshetshi menapuentš tshekamatuetashim. Tshekauiapate tshetshi nukueshen enta, kie aianumuene tshekauapate nta tshekanukueshu nta tshekuan enkuen tshesenitamen tshetshi petakushue. Kie uiataname shtakuenaken kie ne kuishaianumuanua, 10 virtual visits 4. Tshetshisa putamen virtual visits minuats tshekanukuen.

Tshenitanants Apatshitakentshe Virtual Care

Kaueshets

- Eku virtual care aianumuantshe, NLCHI niu tshetshi meshananekenu apatshitakenets tshetshi uinushut aue tenapuetak uiuapemakenatshe. ntuashtakueshu put ntuanishkues tshekatuenitum tshetshi uinushunants meshananekenu tshetshgi tapuetamen.
- Off tshekateshteu put nta kuishanukuashua aue. Metapuetakenu put tshekatashteu tshetshi akuentunants.
- Meshaue auentshi nta etats uanakanets nenu tshatshi uapatanuanuets kie tshetshi tshitapatakenetshi kie tshetshi utanakenatshi utashaniashunuaua (neshanakuentshe muk)
- Muk auenu uatutak tshekatutem kie tshekatshi uitute kaitutame.
- Tshau tute tshetshi menuats tshekamatuetashim tshetshika netsha netshapents.

- Tsheui nakataupatamen nta etan tshetshika mishetenants kie tsheka apatshitan virtual Care nenu tepenitak tshekuanu nte mashetananets kie nte kamenuants (nte put kauishapushananets, put nte kamitshunanets, mak nte kamashaua kemishetananua.
- Tepatshemuen essi minuen tshetshi aptshitakents nta uauapamakuen, shteshaniashuen put, mak ne meshanamakueni kapatshitakenua, enkuen muk tshentuenitamakuen, tshetshi apatshitakents, kie put tshekauapatanuanu tante kuetashtets tsheutshamau mueshananeken nenu *Access to Information and Protection of Privacy Act, 2015* mak ne *Personal Health Information Act* kenashaniatenua.

Ntuashtakueshu put Ntuanishkues

- Eku virtual care aianumuantshe, NLCHI niu tshetshi meshananekenu apatshitakenets tshetshi uinushut aue tenapuetak uiuapemakenatshe. Eku muk, entshe mamu katusets, eatsh put tshekatututakenuets. Tsheuiuitamuet ente tshutshamam tshenashanakuenets ettu tshetshi menuesenitamuet.
- Enkuienua meshaue auashiumeshananekea tshenashatutakentshi eshatutakentshi ente meshaue tshekatshi iash tutakenua.
- Off tshekateshteu put nta kuishapishtepenintunanua. Tshekatshuiipishtepeakenu aue eka tapuetak
- Tshekaii nakatuapate tshetshi menuakue tshekamatuetaashim.
- Tsheuiuitamuet ne auen kuiuapamakenua tshekuanu:
 - Tshekui menuanu kametuetaashim nte uitshuash kie tshekui menuanu nenu kuishapempenua nte uitshuash kametuetaashim.
 - Kie tshekui nakatuapatum tshetshika mishetananets nte uitshuash kie tshetshika apatshitat nenu Virtual Care utapatshitauenu tshetshika uapatanuet (nte kauishapushananets,put nte kamitshunanets, put nte kueshteshe meshants etaianets).
- Meshaue auentshi nta etats uanakanets nenu tshatshi uapatanuanuets kie tshetshi tshitapatakenetshi kie tshetshi utanakenatshi utashaniashunua (neshanakuenatshe muk)
- kie tshekui nakatuapatakenu eshauishamakenets kaueshets uishamakentuaue nenu tshetshi uauitamuakenets tshekuanu kamenapuenatshe kie nass tshekui minunakatuenamakenuets.
- Tepatshemuen essi minuen tshetshi aptshitakents nta uauapamakuen, shteshaniashuen put, mak ne meshanamakueni kapatshitakenua, enkuen muk tshentuenitamakuen, tshetshi apatshitakents, kie put tshekauapatanuanu tante kuetashtets tsheutshamau mueshananeken nenu *Access to Information and Protection of Privacy Act, 2015* mak ne *Personal Health Information Act* kenashaniatenua.

Kamashtanakatuapatakentshi tshekuana nte Provincial Telehealth Solution kenashaniateua.

- NICHU tshishue mishte nakatuapatum nenua meshananekea kaueshentshi mueshananekenua nte kentakuenuani ehealth system kenashaniatenua.
- Telehealth meshaue ente eshanakuash tshematakanipen nass tshetshi menutakents tshetshi nass menuats, kie ente tshetshi takuash metshama tshetshi ueshits auentshi meshaue.
- Mak Telehealth meshte nakatuenitum nenu tshekuanu etapatshitat mesheue.

- Kie ente Telehealth naianumuantshi mesheue auen tshekui tatum nenu atshitashuenu tsheapatshitat muk uin kie muk tshetshi senitak.
- Telehealth solution ventor kenashaniashua, enkuen uetshamauet naiatanak nte Gartner Magic Quadrant kenashaniatenua naianumuanatshi
- Cisco nenua tetum mesheue kapempanitaua tshetshi aiatanat nenua kuetaka nte mashetananets ketasenuani, nenua put ntukentshuapa, nte put eapets shuneanu meshants ketakuenua, (shuneautshuapenu) kie nte kueshteshe mashetanets etashkanets.
- Telehealth eapets meshtanakatuenitum mesheue nenua tshekuana nakatuenitak.
- Telehealth eapets meshte nakatuenitum naianumuanetshi tshetshi nass menupuenets.
- Mesheue Telehealth naianumuantshi kie metueshtakentshi tshekui takuen nta tshetshika natutak nte auen tshimuet .