

QUICK REFERENCE GUIDE

Codec/PTZ Unit



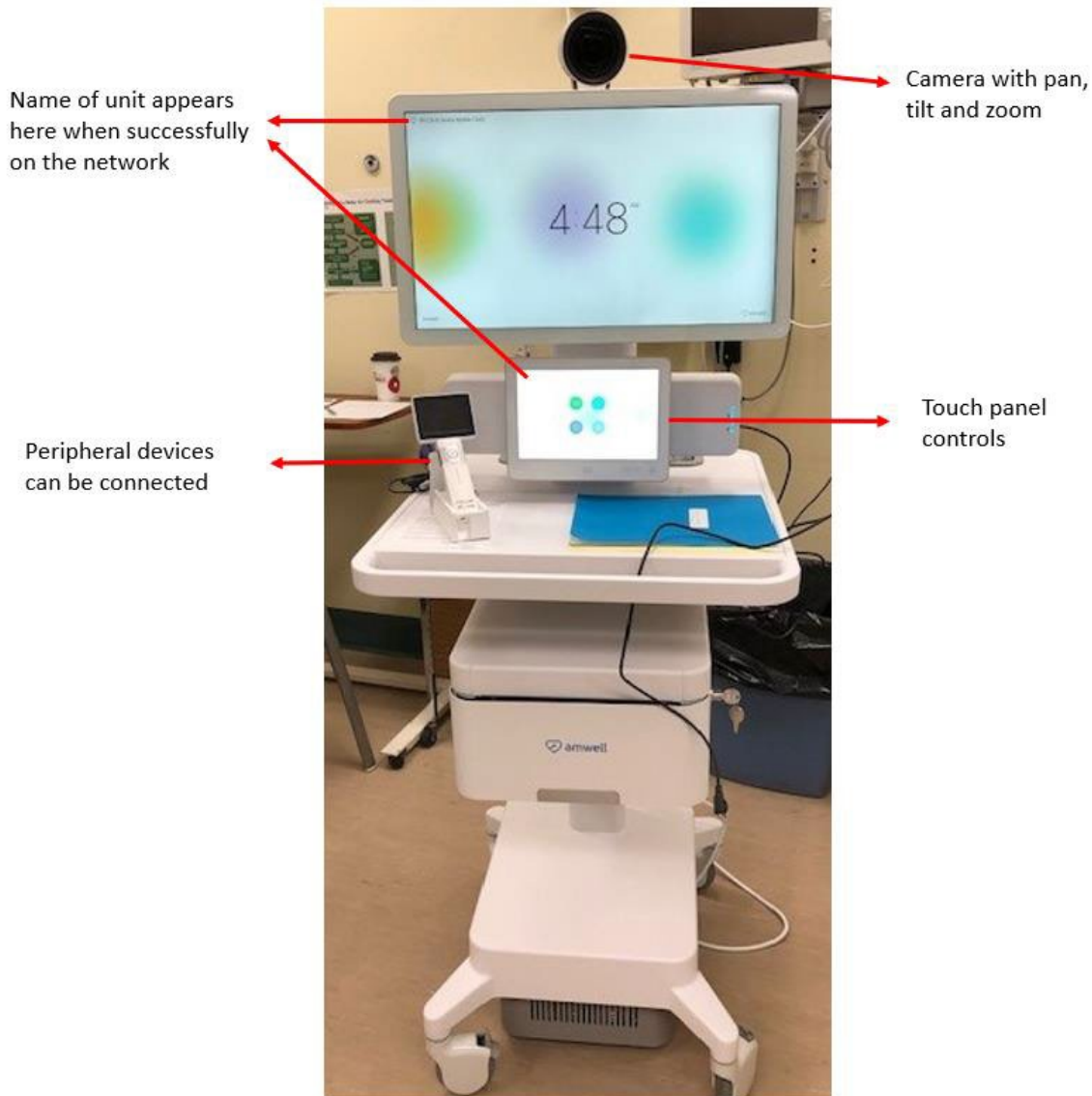
NL Health
Services

Ensure the endpoint is:

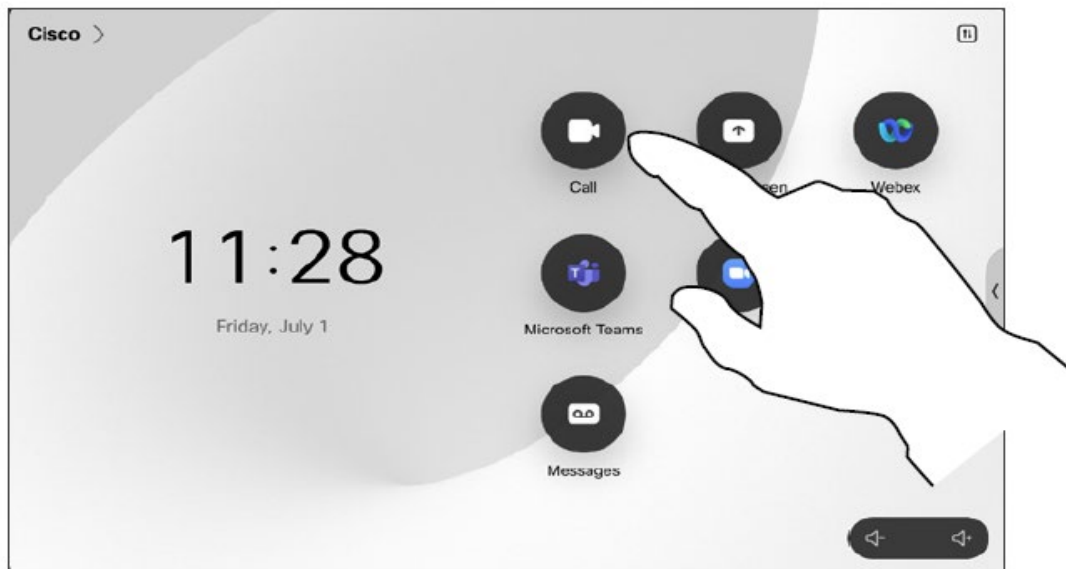
- *Adequately charged and/or plugged in to a power source
- *Plugged into a network jack labeled 'Telehealth'

Note: If the endpoint is **not** connected to the network, you will see 'No Network Connection' in the top left corner of the screen and touchpad.

The endpoint will 'wake-up' when someone taps the touchpad or when there is an incoming call.



Touch Panel

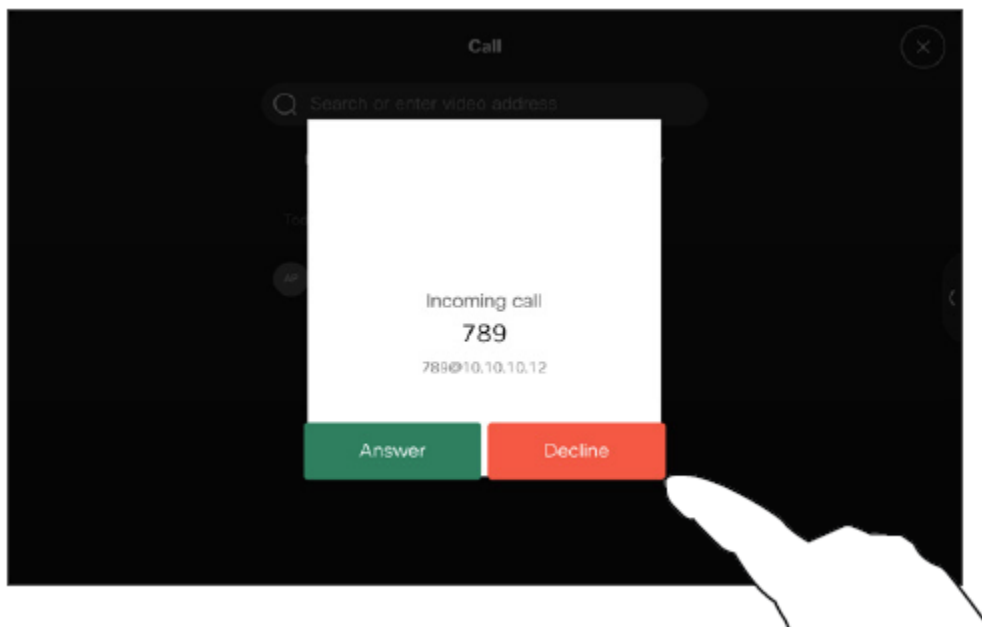


Receiving a Call


When there is an incoming call, you will hear a ringtone.

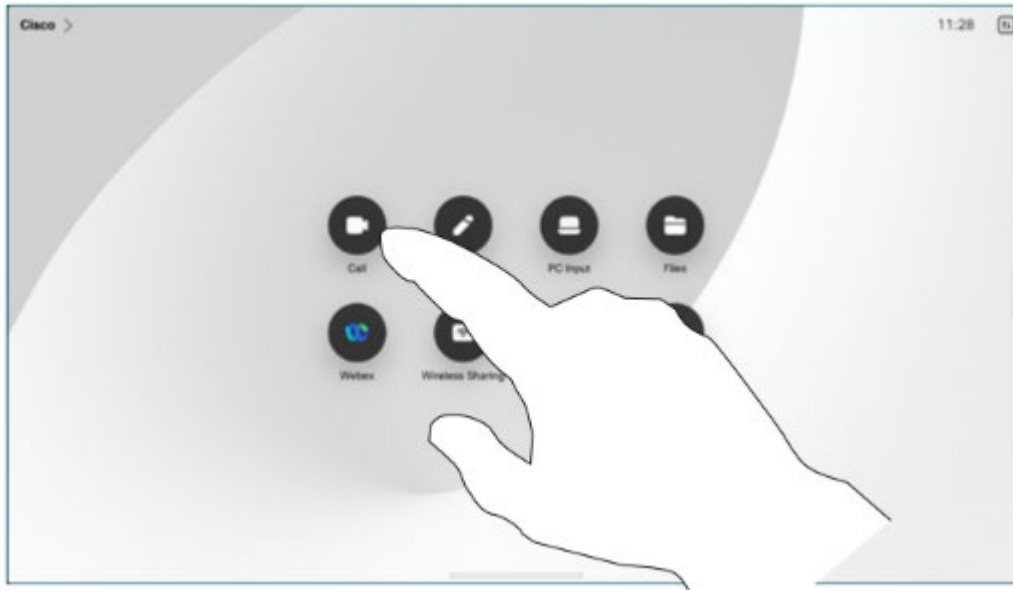
Tap **Answer** on the touchpad to answer an incoming call.

Tap **Decline** on the touchpad to decline a call. If you decline, a message stating the unit is busy will be sent to the caller.

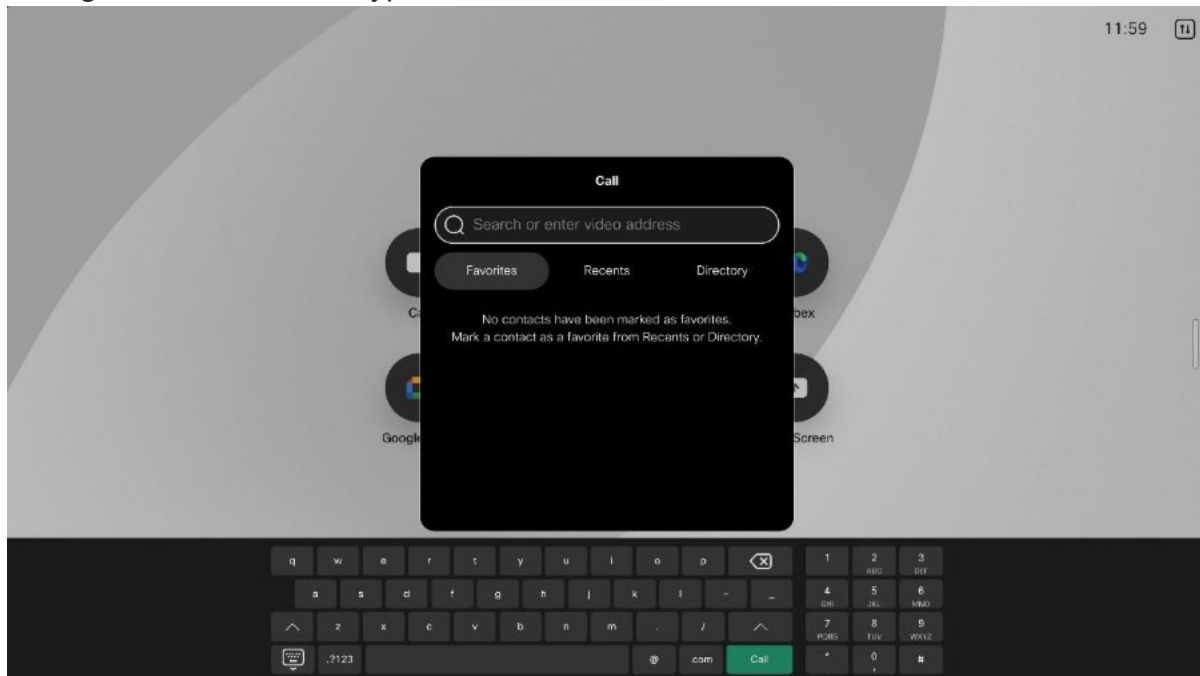


Initiating a Call

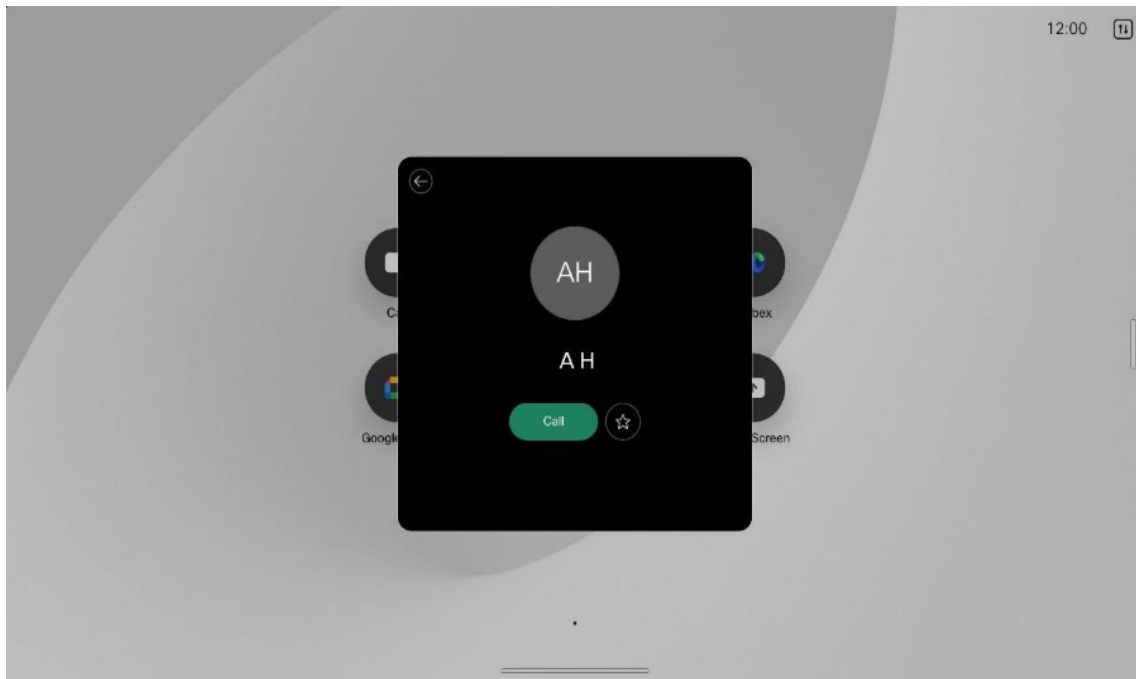
Tap **Call**  on the home screen.



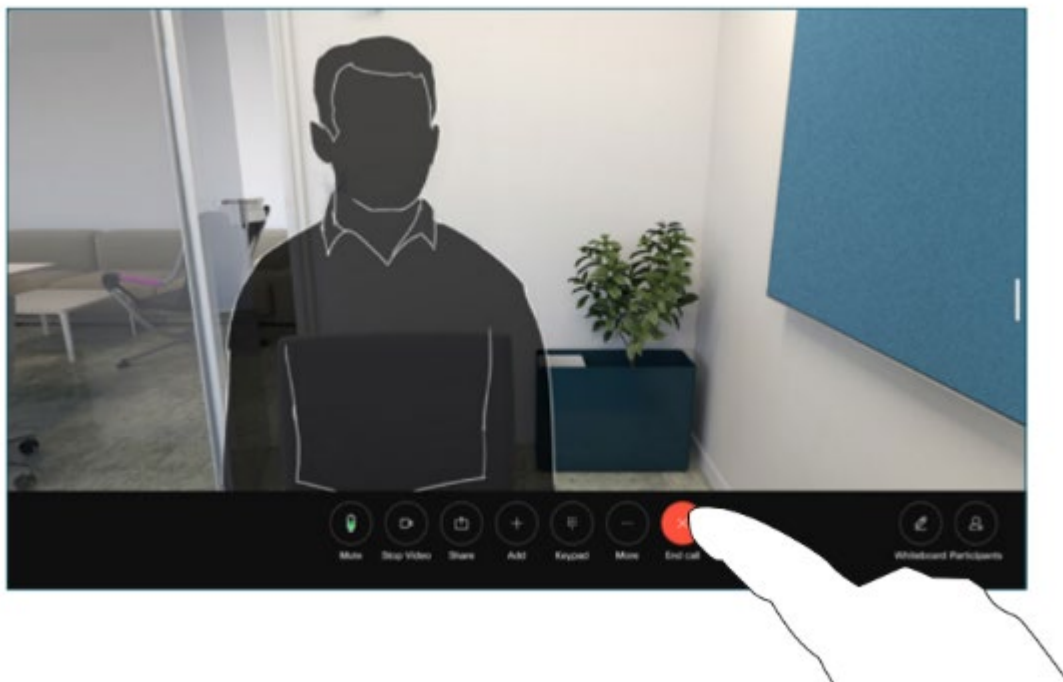
Tap **Favourites, Recents, or Directory**. If you know the name of the unit you are calling i.e. EZ.AHH.RM1 type in the search bar.



Select a contact and tap the **Green Call button**.

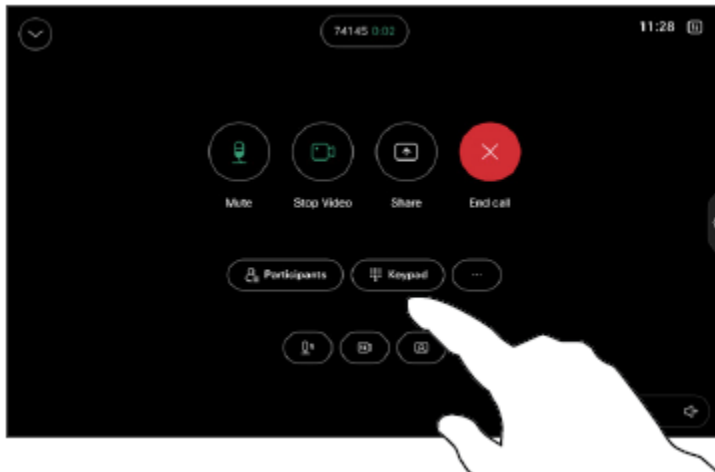


To end the call, tap the **red end call button**.



Camera Control

During a call open the call controls and tap the camera button.



Select **Manual** in the camera control screen. Use the camera controls to adjust pan, tilt, and zoom. Tap outside the camera options screen to exit.

